



Mother's Day Lunch at Keele Hall Terms and Conditions

Sunday 10th March 2024

1. Once full payment is made, your booking is non-refundable and non-transferable.
2. Should you need to amend your guest numbers, we request you contact us by phone or email to make the amendment. Please note any increase in numbers, is subject to availability.
3. Please note we are happy to accommodate guests with special dietary requirements and request you advise us a minimum of 7 days prior to the lunch.
4. It may be, from time to time, that menu items are unavailable from our supplier. Should this be the case, we reserve the right to substitute any menu items due to circumstances beyond our control.
5. Our Mother's Day Lunch is served in our traditional rooms in Keele Hall. Table location requests can be noted, however we are unable to guarantee your table location.
6. Should you need to cancel your booking, you must notify us in writing. We reserve the right to retain any payments that have been made to your booking.
7. We have the right to alter or cancel any booking for any reason at our discretion. If this happens, we will issue your party with a full refund.
8. We will always request permission to market to you about our Special Events. If you would like to be added to our special events database, please email: commercial.specialevents@keele.ac.uk